## Roland DG Corporation

**2021-2023 Mid-term Plan** 

February 19, 2021



## Despite some success, we largely fell short of the previous Mid-term Plan (MTP) targets

#### **Key Successes**

- Developed new head technology
- In-house ink development
- Separation of DGSHAPE

- Set up Business Divisions
- Partial production shift to Thailand
- Established Co-Creation process

(JPY)	FY2015	Prev. MTP Target (Original)	Prev. MTP Target (Revised)	FY2019	FY2020
Revenue	47B	76B	46B	40.8B	34.8B
Operating Profit / Margin	5.3B /11%	10B /13%	4.5B /10%	2.8B /6.8%	0.5B /1.4%
ROE	15%	15%	12%	7.9%	1.0%
Payout ratio	_2	30%	30%	32%	50%

<sup>1.</sup> FY2015 has been adjusted from 9mth to 12mth figures



<sup>2.</sup> FY2015 not available since there was only mid-year dividend

#### RDG experienced both external and internal headwinds

#### Market



- ❖ Overall sign market was flat ~ slight decline
- Solvent, our core segment, faced a shrink in demand
- ❖ Dental market grew at 7~8% CAGR

## Competition



- Large competitors entered market, intensifying price competition
- Market entry also by emerging market players (e.g. Chinese manufacturers)
- Emerging market players started entering dental

#### Company



- Decrease in new product launch
- Fixed cost remained high despite sales decline, leading to lower profitability
- Management decision making slowed

We acknowledge this result sincerely and commit to a change going forward



#### **Mid-term Plan Vision**

## Return to the true RDG of "Creativity, BEST, Cooperative enthusiasm"

Evolve into a lean organization and build the next mountain of business

### / <u>Be a</u> "Niche Market Creator"

- ☐ Diversifying needs and digitalization are a chance to use our strengths
- ☐ Create new markets by fully leveraging strengths and shift from analog to digital

## Pioneer the Future by "Digital & Co-creation"

- ☐ Actively expand circle of
  Co-creation and use digital
  tech to create new value and
  markets
- ☐ "Connected" is the key

## Establish a "Culture of Challenge"

☐ Instill the ambition to seek new challenges into each and every member of our group

#### Reborn as a lean organization

■ Strong against risk, ready and able to take on all challenges



## **Business Portfolio Transition**

- Focus on efficiency for existing businesses
- Expand into new markets

2021-2023 MTP Core Strategy

#### Lean organization

- Integrate production locations
- Reduce cost
- Renew management team and organization

#### **Financial Target**

(JPY)	FY2019	FY2020	FY2023
Sales	40.8B	34.8B	$\boxed{48B + \alpha}$
New business sales  / % of total sales	3.1B / 8%	2.5B / 7%	10B / 20%
Operating profit / margin	2.8B / 6.8%	0.5B / 1.4%	6B / 12.5%
ROE	7.9%	1.0%	15%
ROIC	6.5%	0.6%	15%
CCC	163	141	120
Payout ratio / DOE <sup>1</sup>	32% / 2.5%	50% / 0.5%	30% / 2%



#### 2021-2023 Mid-term Plan



#### Lean organization

- Integrate production locations
- Reduce cost
- Renew management team and organization

## Reduce 2B fixed cost globally through cost control and production location integration

Fixed cost reduction target

c.2<sub>B</sub> (JPY)

#### **Production: Location Integration**

- Shift mass production to Thailand
- Tun Japan into a mother factory
- Shift supply chain function to Thailand

#### HQ: Optimize headcount, manage cost

- Implement early retirement program
- Continuous cost management

## Sales subsidiaries: Regional reorganization, manage cost

- Implement reorganization and optimization by region
- Manage cost by leveraging remote/online methods



## Renewing the board structure, enabling speedy business execution among a diverse team

List of expertise of director candidates

			Management	Technology R&D Production	Sales & Marketing	Finance & accounting	Legal	M&A	Global business
		Kohei Tanabe	•	•	•				•
D		Toshiharu Uwai	•	•		•			•
i r		Eli Keersmaekers			•	•			•
e c t	Outside (independent)	Takuo Hirose					•		•
o r	Outside (independent)	Osamu Hosokubo	•		•	•		•	•
S	Outside (independent)	Naoko Okada	•		•				•
	Outside	Brian K. Heywood	•			•		•	•
A u		Masayasu Suzuki				•			•
d i t o r		Naoki Nagano				•			•
	Outside (independent)	Shigeki Matsuda	•			•			
	Outside (independent)	Mitsuhiro Honda	•			•			•

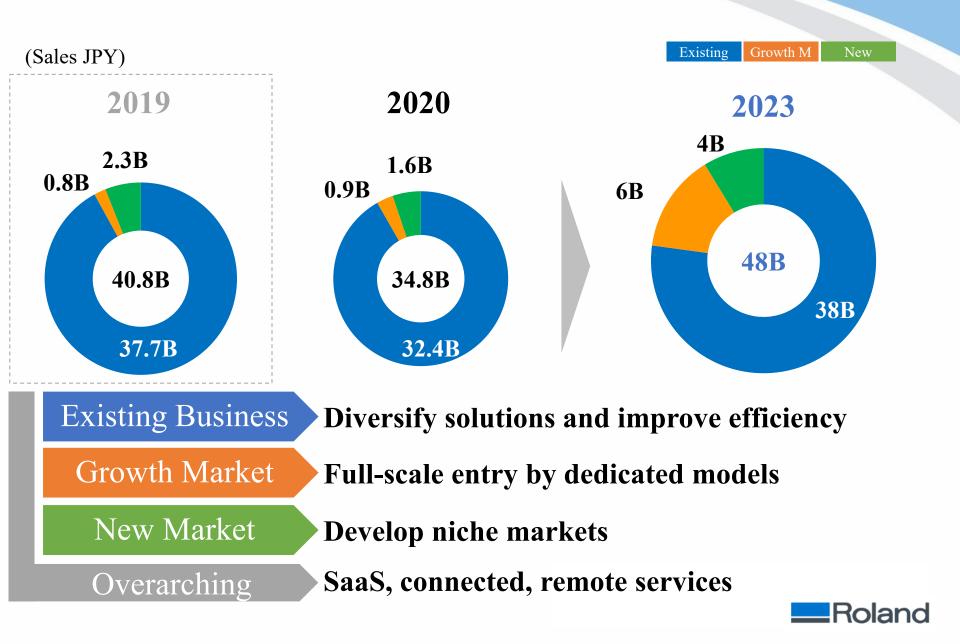
# **Business Portfolio Transition**

- Focus on efficiency for existing businesses
- Expand into new markets

2021-2023 Mid-term Plan



#### Target 10B sales from growth market and new business



## **Existing Business**

#### **Digital Printing**

- Launch non-solvent product line
- Streamline operation to improve efficiency

Diversify Solution and improve efficiency

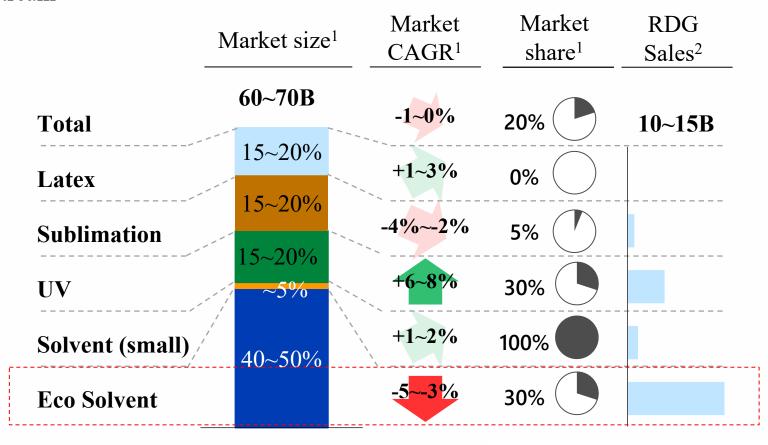
#### **DGSHAPE**

- Expand target application
- Develop dental clinic market
- Reduce cost to improve efficiency

#### Existing Biz

#### Printer market landscape

- Overall market is flat ~ negative growth
- Customers are switching away from solvent ink, which is currently our largest revenue stream



<sup>1.</sup> RDG estimate based on  $3^{rd}$  party research data (as of 2019)



<sup>2. 2019</sup> actual

# Strengthen non-solvent solutions

Capture customers' switching demand by expanding product line to fully leverage existing customer base

• Environmental awareness affecting customer needs

## **Improve efficiency**

Improve efficiency to increase profit in a lowgrowth market

- Integrate production location
- Review product portfolio
- Develop product platform



#### Existing Biz

#### Expand into new applications that have potential for digitization

#### Current target application

#### **Crowns & bridges**





Equip. Market size

**JPY40**B

RDG market share (US labs) **25**%

**CAGR** 

10%

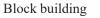
#### Areas with future digitization potential

#### **Dentures**



Propose kits that reduce both time and cost







Milling



JPY8B



Complete

#### Implant base



Implant base





CAD/CAM Equip. Market size

**JPY2.5** 

More breadth in millable materials by in-house spindles



#### Existing Biz

#### **Expand further into dental clinics**

Dental clinic (chair-side) market to grow from COVID prevention needs Lab market to return to domestic production from overseas outsourcing

- Patients want to minimize visits to prevent infection
- Shorter lead-time for prosthetics procurement
- Shift from outsourcing (emerging countries) to domestic production

"Chair-side solutions" (making prosthetics in dental offices) is the key for "One-Visit treatments"



Dental clinic user (California, USA)

Current clinic equipment market size is JPY60B, growing at 8% p.a.

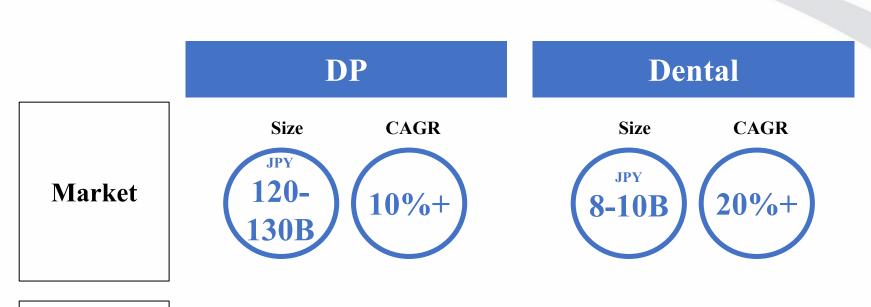


#### **Growth Market**

# Full-scale entry by launching dedicated models

- Develop growth markets where we have less footprint
- Introduce dedicated product models for both DP & DGSHAPE

## Attractive market but requires strategy to address the competitive landscape



**Competition** 

Emerging country
(Chinese/Indian) players with cost competitiveness and speed

Used to be mainly European manufactures but **Emerging country players are entering** 

Hard for both DP and DGSHAPE to compete just by current product line – need to launch dedicated models



#### New Market

## Develop niche markets

- Target new "3D object decoration" printer market that will emerge by personalization trend
- Leverage current Co-Creation know-how to rapidly develop new markets
- Develop new areas esp. around medical systems at DGSHAPE

## Digitization is accelerating demand for product personalization

#### **Personalized Marketing**

Personalized marketing has become the norm by arise of smart device and social media

Consumers become more have higher expectation towards personalization

## Personalized Products (Experience)

Personalization goes beyond marketing to personalizing the product (experience) itself

Businesses today, have sophisticated infrastructures to provide customization







Personalization will impact the Printer industry that plays an integral role in the decoration process

Roland

#### New Market

#### New segment & needs on the rise

#### Characteristic of Object Decoration Printers Market

Personalization **Traditional decoration New decoration printer** demand demand printer demand Down-stream Value-chain **Up-stream** End users Retailers, brands, online Manufacturers, Large **Players** printing players stores, SME printshops # of Players Few Many **Print method** PAD, Screen etc Inkjet etc Large volume, Small volume, Characteristic Small variety Large variety **Key purchase** Ease-of-use, ability to Functionality, Price customize to own needs factor

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#### DG has the capability to win this new area



## DNA of a niche market developer Winning in markets where large players can't



## **Co-Creation Development**Established process to co-work with our customers



#### Strong Sales force to capture customer needs

Global sales network that underpinning our strength even during COVID



#### "Small and easy-to-use" products

Product characteristics that meat the new segment needs



#### Case study: LEGO x Roland DG



#### **Highlights**

- Strong personalization demand from LEGO fans
- Request for customization: "High safety standard inks"
- Will apply the ink technology developed in other related areas

# LEGO® MiniFigure Factory & SF-200







#### New Market

## Use existing Co-Creation track record to develop new niche markets

**Current Sales** (Europe only)

ЈРҮ **0.6**в Today:

**Initiated Co-Creation in Europe** 

2023 target

JPY

**3**<sub>B</sub>

**Future:** 

Cross sell products developed in Europe globally Set-up dedicated team and allocate resource Accelerate product launch cycle





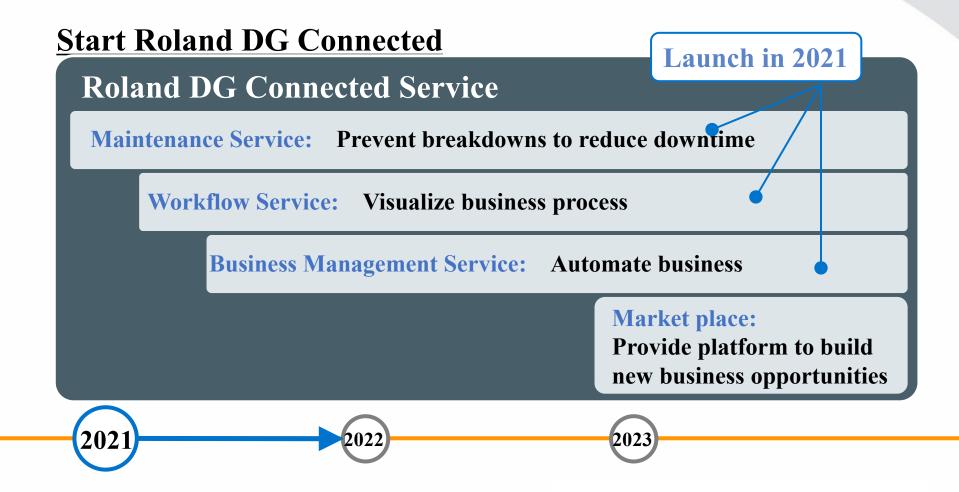


SF-200

**S-Series** 



#### Use connected technology to add value





## Financial Strategy: Increase cash source and use effectively to maximize corporate value

## Maximize Cash Source

#### **Maximize profitability**

 Soundly execute structural reform and growth strategy

#### Improve cash conversion

• Target 120 days CCC through inventory reduction etc

## Maximize corporate value by effective Cash Use

#### **Accelerate investment**

- Use for R&D, personnel, promotional in growth areas
- Generate +α growth through investments incl. M&As

#### **Optimal shareholder return**

• Pay-out excess cash to shareholders after accounting for room for growth investment



#### **Dividend policy**

#### Target 30% pay-out ratio and 2% DOE

- \* Prioritize growth investment for sustainable long-term value creation
- After securing cash for growth, conduct stable and continuous distribution for shareholders
- ❖ Introduce DOE to enable stable distribution to shareholders even under oneoff profit decline due to structural reform and potential volatility due to new businesses

**\*** *DOE* : *Dividend on Equity* 



#### Our journey to transformation has already begun

Inspire the Enjoyment of *Creativity* 

Be the **BEST** rather than the BIGGEST

The Roland Family — *Cooperative* 

**Enthusiasm** 



President Kohei Tanabe



The information pertaining to our business plans and forecasts that has been provided in this presentation contains forward-looking statements that are based on the plans and prospects of the Company at this point in time. The actual business results could be significantly different from those stated in this presentation due to changes in conditions. As such, please be advised that it cannot be guaranteed that these statements will not differ materially from actual results.

